

At a Glance...

CNCT is a mobile-friendly, self-enrollment tool that integrates with Link2Feed's Case Management Intake system, allowing clients to create and manage their own profiles and pre-book appointments for delivery or pick-up online.

A built-in **Google Translate** option supports accessibility across diverse communities by enabling users to view content in their preferred language.

You control the **welcome messages** and **guided instructions** throughout the enrollment process help create a clear, supportive experience for clients from start to finish.

Compatible with a variety of operating systems, CNCT helps you:

- ✓ Reduce data entry and wait times through online pre-registration.
- ✓ Collect higher volumes of new client data with less frontline effort.
- ✓ Better understand and manage service demand in harder-to-reach communities.
- ✓ Enable referrals from external organizations via a simple CNCT portal link.



While CNCT supports website translation through Google Translate, it does not convert characters entered using non-English keyboards (e.g., non-Latin alphabets) into English. We recommend adding a message on the CNCT site asking registrants to use an English keyboard when entering their name and contact details to ensure information is searchable in the system.

How to Market CNCT...

Use the CNCT Index Card shown below as a reference to create your own. Update it with your site's CNCT link and a site-specific QR code for easy access. If you don't have a QR code yet, you can generate one using a free tool online—just search “free QR code generator.”


- 🎯 Create QR codes for easy access
- 🎯 Embed the CNCT link on your website
- 🎯 Create flyers for your sites
- 🎯 Control your organization's messaging

CNCT
Community eNrollment & Connection Tool

Link2Feed

FOOD BANK ▼

YOUR CLIENT ID ▼



Scan the QR code to book services online!



Have additional inquiries?

Ask the chat bot! Just click the Link2Feed logo on the bottom right corner of the screen.

For other questions, please reach out to your manager for further assistance!