



2020 Fall Newsletter

Countering Orange County's Hunger Crisis

Since March when COVID-19 hit, Second Harvest Food Bank has met the increasing need for food in every city in the county. As more and more residents lost their jobs, Second Harvest continued to meet historic levels of food demand by sourcing, purchasing and moving more food than ever before. From July through October, **WE DISTRIBUTED 22,662,482 POUNDS OF FOOD** (a **93.7** percent increase over the same timeframe in 2019) and **SERVED AN AVERAGE OF 557,734 PEOPLE PER MONTH**. Unfortunately, the impacts of continued job loss and increasing food insecurity in our community are far from over.

WHAT'S DRIVING THE NEED?

We are facing the headwinds of continuing layoffs and expiring unemployment benefits, with eviction protections and mortgage forbearance possibly coming to an end. Thousands more residents will be at risk of hunger—some could be on the street. At the same time, we have lost hundreds of thousands of pounds of supplemental food deliveries from the USDA Farmers to Families program.

A FOOD SHORTAGE IS A VERY REAL POSSIBILITY

We have been a source of hope for hundreds of thousands of people in 2020. Second Harvest and our Partner Network have mobilized to address a possible food shortage driven by factors such as:

- Persistent food supply chain interruptions due to COVID-19 and high demand for shelf-stable foods. Add inflation to this mix and our purchase price for bulk foods has doubled.
- Increased food demand. Reduced or inconsistent stimulus money for residents who are food insecure and newly vulnerable.
- Second Harvest is projecting sustained high unemployment with a lagging recovery. While some industries have rebounded, the pandemic continues to impact our community, especially the hospitality industry, which is a major part of the OC economy.

REAL CHALLENGES LIE AHEAD.



Planning To Meet The Need

Second Harvest closely tracks unemployment and social services reports in Orange County and will continue to do so for the next 18 to 24 months. With this information, we have projected the need for food countywide, and all factors point to a persistent demand for many months to come. Our projections for needed food and funds through the end of 2021 are outlined below:



2021 FOOD PLAN

	JAN	FEB	MAR	APR	MAY	JUN	JAN-JUN	JUL-DEC	2021
Unemployment	11.5%	11%	10.5%	10%	9.5%	9%	10.25%	7.5%	8.9%
Needed Food Pounds	3.8M	3.7M	3.5M	3.3M	3.2M	3.0M	20.5M	14.9M	35.4M
Total Supply Pounds	1.9M	1.9M	2.0M	1.9M	2.0M	2.0M	11.7M	12.6M	24.3M
Funded Pounds	2.1M	1.3M	619K	403K	310K	310K	5.0M	0	5.0M
Shortfall Pounds	0K	480K	906K	1.0M	907K	690K	4.0M	2.4M	6.4M
Revenue Needed	0K	\$309K	\$583K	\$663K	\$583K	\$444K	\$2.6M	\$1.6M	\$4.2M

V2 12/20

Unemployment: EDD +4%
 Total Supply Pounds: Emergency Food Assistance Program, Trade Mitigation, Donated
 Funded = Planned Purchases
 Current Average Truckload 35,000 Pounds or \$22,516



WE NEED YOUR HELP

We depend on generous donors like you working with us to end hunger in Orange County. To make a donation of funds or in-kind goods, please call **949-653-2900** or visit **FEEDOC.ORG**.

State Of Second Harvest

"NO LUNCH" LUNCH

For 36 years, we've gathered with donors like you over a simple bowl of soup the Tuesday before Thanksgiving to share our progress in meeting the need for food in Orange County. This year, "No Lunch" Lunch was a compelling 20-minute video full of information about our response to COVID-19 challenges, our future plans and how you can help.

nolunchlunch.org



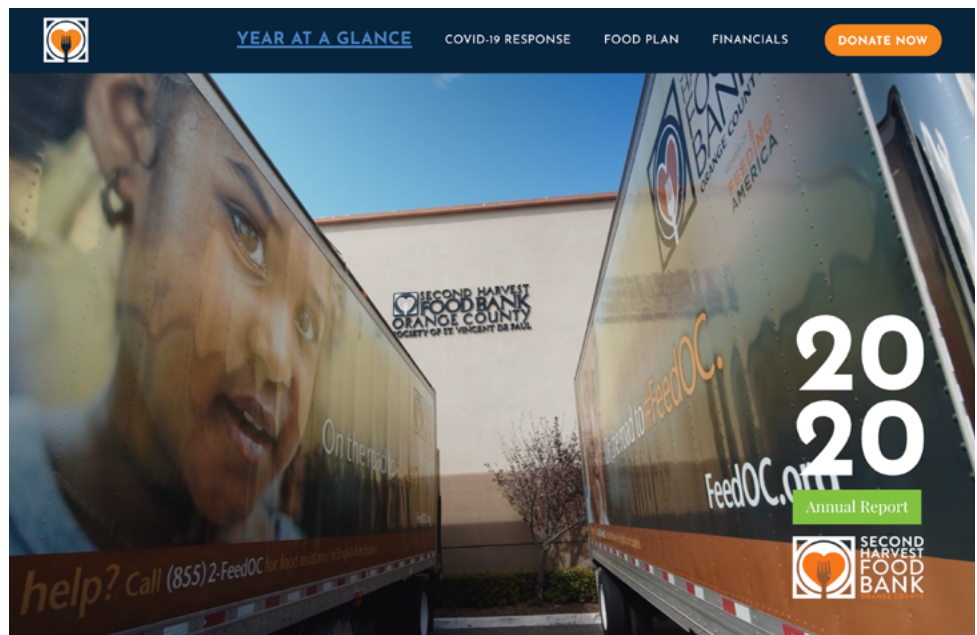
[WATCH HERE](#)

2020 ANNUAL REPORT

This year we did everything differently—including our annual report. It shows how you helped us feed record numbers of OC residents impacted by pandemic-related unemployment.

secondharvest2020.com

[VIEW HERE](#)



Hope For The Hungry

With more than 550,000 people at risk of hunger in Orange County, Second Harvest and its Partner Network of houses of worship, school and college pantries, after-school programs, Permanent School Pantries, senior centers, transitional housing facilities, soup kitchens and homeless shelters are working together to provide shelf-stable food, fresh produce, dairy, meat and eggs to everyone who is food insecure.

WHO IS AT RISK?

They are the newly vulnerable, the working poor, children and their families, seniors on fixed incomes, people with disabilities and the homeless. They are people like Stephen and his family.

Stephen and Kristina were doing fine before COVID-19 hit. Stephen was making good money as a projects control manager at an OC construction company and Kristina was a busy nanny. They were even able to buy a home.

Then COVID-19 began shutting down businesses and they lost their jobs. In the blink of an eye, their lives were upended and, as their job searches proved unsuccessful, they worried about feeding their two small children and feared they might lose everything.


Fortunately, Stephen found a food pantry near him. To his relief, he was warmly welcomed and given a large box of much-needed groceries for his family. Pantries like this – one of hundreds located throughout Orange County that Second Harvest supplies – are a lifeline for tens of thousands of newly vulnerable OC residents as they struggle to find food.



WAYS TO MAKE AN IMPACT


To learn about alternative strategies for giving or our Legacy Giving Program, call Christine Montevideo at [949-208-3150](tel:949-208-3150).

Recent News



As another wave of the pandemic approaches, the nation's food banks are being hit on three fronts

By **Hannah Kari, CNN**
Updated 9:48 AM ET, Thu October 22, 2020




(CNN) — Stephen Reffenstein never imagined he'd find himself relying on the services of a food bank.

He and his wife Kristina live with their two young children in Orange County, California — one of the wealthiest areas in the nation. For nearly two decades, he worked in project control in the oil and energy sector. The job was comfortable, paying enough that the couple was recently able to purchase a home.

Then, as the story goes for so many people, the pandemic hit.

On April 3, Reffenstein found himself out of a job. The business that his wife had started a few months earlier was on hold. All the while, the mortgage payments, the car payments and the utility bills kept coming. The couple found themselves quickly blowing through their savings and decided they had to find a way to cut costs somewhere.



Stephen and Kristina Reffenstein pictured with their two children.

So Reffenstein signed up to volunteer at the Second Harvest Food Bank, and started taking some food home at the end of his shifts.

"You never really think things like this will be needed for you," he said.

Reffenstein and his family are among millions of people who find themselves turning to food banks during this time of uncertainty, as unemployment rates reach **record highs**, the prospect of more federal relief remains uncertain and the pandemic rages on.

That influx of new recipients, along with disruptions in the supply chain and **increasing food prices**, have put the nation's **food banks** under enormous strain.

"Food banks have been operating in this heightened disaster response mode since March," said Zuri Vilmaris, director of communication for Feeding America. "The big question is: How long can we sustain this?"


Leaders at food banks are taking a number of measures in anticipation of the potentially challenging months ahead. But as the US battles a **third wave of the pandemic**, a critical line of defense against hunger hangs in the balance.

The percentage of people without access to adequate food has doubled

Lines at food banks across the country have gotten longer since March — and many of the people in them haven't needed assistance before.

About 10.5% of US households were food insecure — meaning that they had limited or uncertain access to adequate food — at some point in 2019, according to a **report** published by the US Department of Agriculture last month.

That number has more than doubled during the pandemic. On average, about 22.5% of households were food insecure each week from May 5 to July 21, according to an **analysis** by Northwestern University's Institute for Policy Research. For Black and Hispanic households, the rates have been much **higher**.



People line up in their cars to receive food during a Second Harvest pop-up distribution site at California's Honda Center in June.

Second Harvest Food Bank of Orange County has seen the increase in demand firsthand — despite serving a region that people don't often associate with hunger.

"We're in one of the wealthiest counties in one of the wealthiest states in the wealthiest countries in the world, and we have pervasive food insecurity at our doorstep right now because of the crisis we find ourselves in," CEO Harold Hermann said.

Before the pandemic, Hermann said his organization was serving approximately 2.2 million pounds of food a month to about 240,000 residents. In August, he said they served more than double the food to more than double the residents.

"What's really revealed itself is that there are so many Americans that are 3 to 5 paychecks away from needing help in some way or another," he added.

Food Bank For New York City, the city's largest hunger relief organization, is seeing the **heightened need** in the number of meals they're handing out.



This time last year, the food bank would have served about 30 million meals, according to Janis Robinson, vice president of institutional giving and partnerships. This year so far, they've served about 50 million meals.

"That gives us a sense of the astronomical increase in support that has been needed within the five boroughs," she said.

Economic relief measures and expanded benefits from the federal government have alleviated some of the burden on food banks, and some of the **programs** keeping families from going hungry have been extended through **September 2021**.

But things could get worse if Covid-19 cases continue to rise over the next few months. Families could have to shelter in place again, more businesses could be forced to shutter and food supply chains could face further disruptions.

Experts say more support is needed to **address the challenges of hunger and economic insecurity** — but a bipartisan deal for another round of relief is **nowhere in sight**.

Recent News *(continued)*

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Feature 2020

O.C. Colleges and Universities Add Food Pantries to Fight Food Insecurity

Christine Hill • September 2, 2020



Orange Coast College pantry; Photograph courtesy of Second Harvest Food Bank of Orange County

Officially launched in September 2017, Second Harvest's college pantry program works with campuses in an effort to give all students access to free, fresh food. There are no income qualifications, so any enrolled student may participate. The nonprofit stocks nine college pantries throughout Orange County, and is actively adding to that list—a partnership with Chapman University was slated to begin in August.

"It's something we had been thinking about for a long time," says Ellie Nedry, director of programs and services for Second Harvest, on the launch of the program. Though it was known anecdotally that students needed these kinds of services, it wasn't until two reports were released in 2016 by the University of California and California State University system schools that the food bank had the hard data and proof needed to create the program.

"For the UC study, they reported that two in five of their students reported being food insecure. And then for the Cal State system, it was one in four," Nedry says. "If a student is hungry, they're not getting the nutrients they need, and then that's taking away from their ability to succeed in their classes."

The list of participating colleges and universities in the county includes Chapman University, Coastline College, Cypress College, Fullerton College, Golden West College, NOCE Anaheim, Orange Coast College, Santiago Canyon College, UC Irvine, and Vanguard University.

Chapman had been stocking its own pantry—funded through donations—for the past few years before contacting Second Harvest. "Our enrollment is growing, and the number of students utilizing the pantry is growing," says Annessa Garcia, resident director at Chapman. "One person shopping for the pantry just wasn't adequate, and we needed more help. That's where we came across Second Harvest."

The pantries generally start small, perhaps in converted closet spaces, but those at UC Irvine and Orange Coast College have grown to become beautiful, large converted classrooms with refrigeration and freezer space containing fresh produce, eggs, milk, and frozen meats. Though not every pantry is the same, most contain items such as canned goods, yogurt, pre-packaged salads, pasta, cereal, and some toiletries. Students are welcome to grab what they need, with few limitations.

"I believe, in the past more so, there was that stigma that if you go to Chapman then you should be able to afford food," Garcia says. "Within the past year, we have definitely brought more awareness about food insecurity on campus. It's not necessarily that the students don't have money for food, it's just the pantry is more supplemental to them." She says the pantry will be open regardless of whether classes resume on campus or online.



Photograph by Adobe Stock

Before the COVID-19 pandemic, 3,973 students were served monthly at nine campuses, and each student visited the pantry an average of 2.75 times per month. Since the pandemic hit, six of the locations have remained open with modifications, including drive-through distributions. The need varies dramatically based on whether students have moved out of dorms; there have been increases as high as 537 percent and declines of up to 72 percent. For the closed schools, Second Harvest is still discussing how best to provide support and guidance to their students.

Serene Flores is a recent graduate of Vanguard University, where the food pantry was implemented last year. She used the program in her senior year.

"I didn't have that many funds, and tuition costs kept rising," Flores says. She was able to continue using the pantry this summer after graduation, which was especially useful since quarantine required cooking at home more regularly.

Serene Flores is a recent graduate of Vanguard University, where the food pantry was implemented last year. She used the program in her senior year.

"I didn't have that many funds, and tuition costs kept rising," Flores says. She was able to continue using the pantry this summer after graduation, which was especially useful since quarantine required cooking at home more regularly.

"I think it was definitely a helpful transition into being more independent because it taught me a lot about being OK to ask for help and that there's people out there willing to help in these crazy transitions," she says. "I think as long as people aren't ashamed asking for help, it's a really good opportunity that they shouldn't miss."

Second Harvest is working with each school's administration to destigmatize the idea of using a college pantry by placing them right in the middle of campus, rather than hidden in a corner. The idea is to make them central places for students to comfortably visit any time for their basic needs.

"The numbers have come out about how many people have applied for unemployment and how the economy is looking; so we're anticipating the numbers at our college pantries going up as well," Nedry says. "We see this as a really vital resource going forward, especially for college students who are already more food insecure than the general population. We're thankful that we already have this program in place to be able to provide those resources, and are looking forward to figuring out how to scale those to meet the growing need."



Photograph by Adobe Stock

Participating College Pantries in Orange County

1. Chapman University
2. Coastline College
3. Cypress College
4. Fullerton College
5. Golden West College
6. NOCE Anaheim
7. Orange Coast College
8. Santiago Canyon College
9. UC Irvine
10. Vanguard University



Photograph by Adobe Stock

Students served (Pre-pandemic)

3,973
per month

2.75
average visits per student per month

Food Insecure students (According to reports released in 2016)

University of California system

2 in 5

California State University system

1 in 4

Facebook Comments

Previous article

New Food Pop-Ups at Brea Improv

Next article

In Plain Sight: A Coastal View Above the Clouds in Laguna Niguel

Recent News *(continued)*

VOICE of OC

ORANGE COUNTY CORONAVIRUS

Orange County's Unemployed Face a Battle on Two Fronts: Getting Unemployment Checks and Food



JULIE LECPO, Voice of OC

Food drive in the Oak View neighborhood in Huntington Beach on July 17, 2020.

By SPENCER CUSTODIO AND HOSAM ELATTAR 19 hours ago

132 SHARES



187



25



68

Many of Orange County's unemployed residents, jobless from the economic fallout of the coronavirus pandemic, are represented not just by a state estimate of nearly 10 percent, but also by the unprecedented demand at food banks.

And it could get worse.

"COVID is one thing, the real battle is unemployment. It's not COVID," said Second Harvest Food Bank CEO Harald Herrmann in a phone interview.

Second Harvest, OC's largest foodbank, is predicting a 14 percent unemployment rate by the end of the year.

Editor's Note: As Orange County's only nonprofit & nonpartisan newsroom, Voice of OC brings you the best, most comprehensive local Coronavirus news absolutely free. No ads, no paywalls. We need your help. Please, [make a tax-deductible donation today](#) to support your local news.

And [federal aid to local food banks is shrinking](#) at a time when food demand is high.

Since February, food banks have more than doubled their food distribution.

The state's Employment Development Department, which is responsible for processing unemployment claims, has been overwhelmed since the coronavirus recession hit shortly after the pandemic began.

"There are many Orange County residents that have filed for unemployment that haven't received benefits yet," Herrmann said. "The system that people have been paying into isn't working for them."

The backlog of checks and unemployment claims created such an outcry from Californians that Gov. Gavin Newsom ordered a "strike team" to investigate the situation at the employment department.

The team issued a scathing [report late last month](#) slamming the department on its handling of the economic crisis.

Investigators found the unemployment's call center demand is over 1,000 percent greater than pre-pandemic levels.

They also found employees weren't answering phones at one Northern California office.

"This phone number can't be routed anywhere outside of the in-office desk phone system, so as employees began telework and/or were reassigned to other priorities (e.g. Work Share), they stopped answering the phones," reads the report.

"This line received on average 6.7 million calls per week during the month of July, representing approximately 600,000 unique callers."

There's a current backlog of over 450,000 unemployment claims as of last Wednesday, according to [data from the employment department](#).

Investigators also found employees in that office would refer people to another call center, which couldn't help them, and the calls would come back to the Northern California office in an attempt to adjust their unemployment claims.

"The net effect is that 600,000 unique callers a month are waiting on hold for hours without a statistically significant chance of being served," the strike team found.

Some people have yet to receive checks.

"There are hundreds of thousands of claims sitting out there. My son is one of them, by the way, who filed for unemployment and is reflected as funded on the website or approved, but has yet to see a check come in," Herrmann said.

The strike team also found the unemployment department manually processed a large portion of claims, which caused a severe delay in getting checks to unemployed people.

Recent News *(continued)*



Gregory C. Scott
Community Action Partnership

P. 3 REAL ESTATE:
Amazon goes big in
Irvine Spectrum

P. 4 NONPROFITS:
Trio of groups form
OC Hunger Alliance

ORANGE COUNTY BUSINESS JOURNAL

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OC Food Banks Form Alliance

PHILANTHROPY: Seek synergy to feed hungry

By PETER J. BRENNAN

Three of Orange County's biggest nonprofits devoted to alleviating hunger have formed an alliance.

Garden Grove-based Community Action Partnership of Orange County (CAP OC), Irvine-based Second Harvest Food Bank of Orange County and Orange-based Waste Not OC are joining forces as the OC Hunger Alliance.

"What we're bringing to the table is the big picture aspect," said Gregory C. Scott, chief executive and president of CAP OC. "We are the biggest food banks in the county."

They said this alliance will help them combine efforts to reduce costs such as transportation, improve purchasing power and minimize food waste while minimizing the competition for the same revenue, talent and recognition.

"We've all been siloed," said Harald Hermann, CEO of Second Harvest. "Our goal is to bring these entire networks together—so we're all focused on the same strategy."

The three organizations together have annual budgets topping \$40 million. While they will share some revenue going forward, they said their alliance isn't the first step towards a merger.

"If these two organizations were Coke and Pepsi, it's like I just invited the CEO of Pepsi to sit on the board of Coca-Cola. Together we are stronger," Hermann said.



Gregory C. Scott
CEO
Community Action Partnership of Orange County



Harald Hermann
CEO
Second Harvest Food Bank of Orange County



Mike Learakos
Executive Director
Waste Not OC

"We're laying down a strategic plan that is shared, so we each have our roles to play."

Shadow Hunger

While Orange County is one of the nation's wealthiest regions, it still has pockets of hunger that are "hiding in the shadows," Hermann said.

"We're one of the few business models that is not defined by success when you grow," he said. "We should be shrinking. We should be going out of business."

The three organizations have been discussing this alliance for almost two years, well before the coronavirus struck.

They said the need is even greater now. Orange County's food insecurity rate is estimated to be 13.7% of the population, up from 8.5% in 2018, according to a July report. In pre-COVID days, Second Harvest monthly served 249,000 residents, a number that may more than double this year to 527,000 residents.

"Residents in our county were living three to five paychecks from having to get in a food line," Hermann said. COVID-19 "has exposed an underbelly. People are sliding into the category of working poor."

The experts are worried about upcoming defaults, foreclosures and bankruptcies that may lead to increased evictions and more homelessness. They note Orange County's poorest residents are heavily dependent on tourism, an industry that's been devastated by the coronavirus.

"As we think about poverty, our concern is not where we are today, our concern is that post-COVID will be a hard road," Scott said.

CAP, which dates to 1965 when Lyndon Johnson started the War on Poverty, typically delivers 25 million pounds of food annually. It has 300 partners that send the food to 200,000 individuals every month, including 24,000 seniors.

OC Hunger Alliance

- FOUNDED: 2020
- CAP OC FY20 BUDGETED REVENUE: \$24M
- SECOND HARVEST FY20 REVENUE: \$19M
- WASTE NOT OC FY19 REVENUE: \$595,000
- NOTABLE: three agencies devoted to fighting hunger in Orange County form alliance

Last year, Second Harvest Food Bank distributed more than 42 million pounds of food to pantries, including houses of worship, schools, afterschool programs, senior centers, homeless shelters, soup kitchens and transitional housing facilities.

WasteNot OC estimates it's recovered 60 million pounds of excess edible foods in the past five years. The organization said 40% of food produced in the United States is ultimately wasted, and 22% of all landfill waste is comprised of perfectly good food.

"The alliance allows us to streamline our operation," Waste Not Executive Director Mike Learakos said.

Unusual Background

The three executives heading up the partnership are unusual in the world of nonprofits, as each has a deep background in business.

Learakos' experience includes cofounding TJM Inc., a foodservice company formed in 1993 that operates Katella Family Grill & Catering in Orange. Hermann, who has more than 35 years in the restaurant industry, in 1995 helped launch the flagship

◆Hunger 12

Hunger

◆ from page 4

Yard House. He would later become CEO and helped engineer Yard House's sale to Darden Restaurants Inc. [NYSE:DRI].

Scott, who began his own leadership development company in 2015, has more than a decade of experience with non-profits.

One thing all three have in common is being relatively new in their positions. Scott began his role in 2018, while Hermann started in 2019, and Learakos began full-time in 2016.

Learakos noted that some nonprofits discourage collaboration because they "get locked into jurisdictions." He added that some nonprofits in other counties have sued each other.

"Sometimes it just takes the right players," Learakos said. "We have a group of individuals who understand collaboration has better results."

Purchasing power

The three organizations believe they can get a bigger bang for their buck by negotiat-



Great Park Ice facility in Irvine was converted to a temporary food bank food storage facility for Second Harvest earlier this year

ing together with vendors and using business techniques such as hedging.

"We're all buying food from someone—it's not donated," Hermann said. "We allocate a significant portion of annual budget to purchases."

For example, Learakos knows how companies often send trucks to the Port of Long Beach to pick up food that might be discarded because it's imperfect.

"Our expertise is to know where that food is at," he said, adding that his personnel knows details such as timing needed to deliver the food and optimal temperatures required.

The three also intend to work together on transporting the food to hundreds of different pantries.

"There's quite a bit of engineering that we would like to engage in," Hermann said. "It will reduce labor and fuel costs—and reduce carbon footprint within communities."

Another area of expertise is the ability to find funding either from other non-profits or through local, state or federal grants.

For companies that want to help, the non-profit executives said to contact them.

"We'll help them connect the dots," Learakos said. "We're dialed into all the different opportunities to participate." ■

Recent News *(continued)*

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COMMUNITY



PHOTOS BY MARK RIGHTMIRE — STAFF PHOTOGRAPHER

With a sign thanking the volunteers and organizers, Blanca Zepeda of Anaheim waves as she leaves with boxes containing Thanksgiving meals and supplemental groceries at the drive-thru food distribution of the 34th annual Thanksgiving Day event at Honda Center in Anaheim on Thursday morning. The event provided food for about 7,000 vehicles.

WE GIVE THANKS HELPS FEED THOUSANDS

Annual event sends holiday meals home to the needy



Alice Desaulniers, left, and Simon Denoit of the Ducks place boxes containing Thanksgiving meals and supplemental groceries in the back of a vehicle during the event.

By Heather McRea
hmcrae@ocng.com

For years, a warm meal and kind words could be found on Thanksgiving Day in the parking lot of Honda Center.


The annual We Give Thanks event would have no lack of eager volunteers and would make sure thousands of people felt cared for by their community on the holiday.

And Thursday was no different, despite the coronavirus pandemic that has affected so many community traditions.

Even though the meals were provided for taking home and enjoying, the festive, community spirit was intact as volunteers welcomed car after car.

We Give Thanks was started 34 years ago by Frank Garcia, an Anaheim restaurateur who served the Thanksgiving meal for the community in front of his restaurant. It later moved to Honda Center and serves many thousands a year.

The distribution was supported by We Give Thanks Inc., Community Ac-



tion Partnership of Orange County, Second Harvest Food Bank of Orange County, Waste Not OC, Wells Fargo and Honda Center and the Ducks NHL team.

Rep. Katie Porter, D-Irvine, holds a car trunk open as a volunteer places boxes containing Thanksgiving meals and supplemental groceries inside.

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